

## 2018 National Wage \& Salary Survey

An Employer Associations of America (EAA) Sponsored Survey, coordinated by MRA - The Management Association in cooperation with employer associations nationwide.

Published: December 2017
Next Publication: December 2018

## Confidential Survey Report

This survey is provided with the understanding that the information will:

- Remain strictly confidential
- Be restricted to authorized personnel only
- Not be used in collective bargaining or grievance proceedings
- Protect organizational identity completely


The National Network for Local Workplace Solutions

## National surveys produced by the EAA include:

- National Business Trends Survey
- National Executive Compensation Survey
- National IT \& Engineering Compensation Survey
- National Policies \& Benefits Survey
- National Sales Compensation Survey
- National Wage \& Salary Survey

Contact your local association (see page ii) for more information.

## 2018 National Wage \& Salary Survey

## Use of Employer Associations of America (EAA) Surveys

The Employer Associations of America (EAA) conducts and compiles annual surveys solely to assist management in determining relevant wages, salaries, benefits, and practices. The survey results are enhanced when used in conjunction with other sources of information.

Surveys provide a valuable tool for use in determining how an organization's pay structure relates to those in a given area. Survey users should not use the data as absolute compensation standards. Many factors, such as changes in the mix of participating organizations or the level of employment in the community, can affect the data and the results. Please exercise care when utilizing survey data. Specific results should be examined in the context of overall survey findings and the general economic situation prevailing at the time the data were gathered


#### Abstract

Policy Statement Association surveys are most effectively used when employed as a guide for management together with other data to determine the organization's position and its alternatives and in advance of actual bargaining and as a reference during bargaining but removed from the actual bargaining sessions. Since this survey is confidential, it is suggested that no direct reference be made to it in bargaining or in discussions with employees. There is little to gain and much to lose by using or referring to this survey data directly in bargaining. Both legal and practical considerations are involved.


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## 2018 National Wage \& Salary Survey

## Introduction

The annual National Wage and Salary Survey provides compensation data compiled from the numerous local surveys conducted by participating members of the Employer Associations of America. The survey brings you data of 22 participating employer associations across the country in a national report for 151 benchmark jobs. These associations' members report specific, up-to-date data relating to over 208,000 employees nationwide.

The jobs reported represent the broad spectrum of employment, from managerial and professional positions to office, technical, and industrial jobs from geographic regions across the U.S. This report is authorized and published by the Employer Associations of America (EAA), and has been published annually since 1983.

Local data from surveys conducted by each of the participating associations are compiled for the selected jobs. To ensure reporting of comparable data for positions throughout the U.S., participating associations only report jobs that use the standardized job descriptions. All survey data for this 2018 report were aged to January 2018, using appropriate adjustments for each geographic area.

Please note that this survey is just a sample of data collected by employer associations throughout the country representing a wide variety of jobs and industries. Should you need compensation data on a specific geographic location or on positions not reported here, please contact the local association that provided your copy of this report. You can find your local association's web address and phone number on the front cover.

## Survey Profile


#### Abstract

Data aged to January 2018 Date published December 2017




151 jobs benchmark jobs covering:

- Managerial, supervisory and professional positions
- Office, clerical, and technical positions
- Industrial and production positions


22 associations participated through the Employer Associations of America (EAA)


208,101 employee rates reported

# 2018 National Wage \& Salary Survey 

## Participating Employer Associations and Geographic Area

This survey was coordinated and sponsored in cooperation with the following associations:

everythingpeople:


Assoclated Employers

AAIM Employers' Association
St. Louis, MO
(314) 754-0174
www.aaimea.org

American Society of
Employers
Livonia, MI
(248) 223-8053
www.aseonline.org

## Associated Employers

Billings, MT
(406) 248-6178
www.associatedemployers.org

## Capital Associated Industries,

Inc. (CAI)
Raleigh, NC
(919) 713-5259
www.capital.org


Cascade Employers
Association

## Cascade Employers

Association
Salem, OR
(503) 585-4320
www.salarytrends.com

## Employers Association

## Forum, Inc.

Longwood, FL
(407) 260-6556
uww.eafinc.org

Missouri
St. Louis/ Illinois Peoria

## Michigan

Detroit Metro \&
Saginaw/Bay/Midland

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## North Carolina

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Florida

## 2018 National Wage \& Salary Survey

Participating Employer Associations and Geographic Area (continued)
Employers Association
of the NorthEast
Agawam, MA
(877) $662-6444$
www.eane.org

Employers Association of West Michigan
Muskegon, MI (231) 759-0916 www.eawm.net

Jeannie Koch jeanniekoch@eawm.net

Employers Council, Inc.
Denver, CO
(303) 223-5344 www.employerscouncil.org/

Employers Resource
Association
Cincinnati, OH
(513) 679-4120
www.hrxperts.org

ERC
Highland Heights, OH
(440) 684-9700
www.yourERC.org

Hawaii Employers Council
Honolulu, HI
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Hawaii Honolulu/Western

# 2018 National Wage \& Salary Survey 

## Participating Employer Associations and Geographic Area (continued)



The HR Source for employers



Charlotte, NC
(704) 522-8011
www.employersassoc.com
Northeast PA Manufacturers \& Employers Association

Pottsville, PA
(570) 622-0992
www.nepamaea.com

## The Employers Association

MRA - The Management

## Association

Waukesha, WI
(262) 696-3508
www.mranet.org

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Illinois
Northern Iowa
Quad Cities/W. Illinois
Minnesota
Metro \& Non-Metro
Wisconsin
Milwaukee \& Waukesha, Counties
Ozaukee \& Washington, Counties
Racine \& Kenosha
Counties
Monica Sorenson surveys@hrsource.org

North Carolina Greater Charlotte Region

Michigan Grand Rapids \& Vicinity

# 2018 National Wage \& Salary Survey 

Participating Employer Associations and Geographic Area (continued)

## UNITED <br> EMPLOYERS <br> ASSOCIATION <br> non-profit

counsel for employers

The Employers' Association
Maumee, OH
(419) 893-3000
www.TheEA.org

United Employers Association
Portland, OR
(503) 595-2095
www.unitedemployers.org

Bob Bethel Bob.bethel@TheEA.org

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Ohio
Maumee/Lucas/Northwest/ Southeast Michigan

Oregon/ Washington

California Idaho
Oregon Washington

WCI, Inc.
Asheville, NC
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David Wilson
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North Carolina Western

## 2018 National Wage \& Salary Survey

## Survey Methodology and Definitions

The annual National Wage and Salary Survey provides compensation data compiled from the numerous local surveys conducted by participating members of the Employer Associations of America.

Each of the participating associations use as many of the 151 standardized benchmark jobs as feasible in their local surveys. However, users of this survey report should note that some associations only use a subset of the jobs in their local surveys.

## Survey Effective Date and Aging of Data:

Because associations conduct their local area wage and salary surveys at different times during the year, all survey data in this report were aged to January 2018 by using appropriate adjustments for each geographic area.

## Definitions:

- Number of Organizations (Orgs): The total number of separate organizations, operating units, or divisions reporting on each position surveyed.
- Number of Employees: The total number of employees in each occupation that make up the average reported.
- Weighted Average: The average of all rates reported for all employees including cost of living but excluding overtime, shift premiums, and bonus or other premium pay.
- Median: The midpoint rate reported when rates are sorted from high to low in the survey.
- Rates are reported as an annual amount, based on a full-time schedule.


## Data Suppression:

The weighted average and median are suppressed when fewer than three organizations reported data. Suppressed data are marked with a dash.

ADMINISTRATIVE ASSISTANT I - First level administrative assistant job, typically requiring reading, communication, math and problem solving skills equivalent to a high school education or GED and $1+$ years of experience, or equivalent. Performs administrative support work; specific duties vary with department(s) assigned. Assists the supervisor and other department personnel by performing a variety of duties in support of department functions, such as meeting planning, preparing documents, or coordinating activities. Collects, compiles, records or otherwise gathers data and prepares standard reports with information necessary for decision-making. Incumbents typically use computer applications for word processing, spreadsheets, databases, graphics or scheduling. Other skills may include use of a programmable telephone system, audiovisual equipment or the internet. Incumbents make routine choices within established guidelines, with readily available supervision.

|  | Number of Orgs | Number of Employees | Weighted Average | Median |
| :---: | :---: | :---: | :---: | :---: |
| TOTAL RESPONSES | 643 | 3399 | \$35,654 | \$36,356 |
| Geographic Area |  |  |  |  |
| Florida (EAF - Employers Association Forum, Inc.) | 34 | 567 | \$40,406 | \$41,384 |
| Hawaii - Honolulu / Western (Hawaii Employers Council) | 82 | 287 | \$35,363 | \$35,893 |
| Illinois - Chicago and surrounding suburbs (Management Association) | 58 | 118 | \$40,718 | \$41,565 |
| Illinois - Northern (MRA-The Management Association) | 10 | 17 | \$37,337 | \$38,364 |
| Iowa/Western Illinois (MRA-The Management Association) | 9 | 16 | \$31,908 | \$32,786 |
| Massachusetts (Employers Association of the NorthEast) | 28 | 176 | \$35,562 | \$36,451 |
| Michigan - Detroit Metro (American Society of Employers) | 44 | 313 | \$41,790 | \$42,940 |
| Michigan - Grand Rapids \& vicinity (The Employers' Association) | 22 | 88 | \$32,411 | \$32,411 |
| Michigan - Saginaw / Bay / Midland (American Society of Employers) | 10 | 43 | \$37,431 | \$38,460 |
| Michigan - Western (Employers Association of West Michigan) | 7 | 19 | \$35,131 | \$36,002 |
| Minnesota - Minneapolis/St. Paul Metro Area (MRA-The Management Association) | 42 | 190 | \$46,035 | \$47,301 |
| Minnesota - Non-Metro (MRA-The Management Association) | 17 | 55 | \$34,195 | \$35,136 |
| Montana (Associated Employers) | 27 | 77 | \$27,210 | \$27,708 |
| North Carolina - Eastern Region (Capital Associated Industries, Inc.) | 6 | 45 | \$33,775 | \$34,356 |
| North Carolina - Greater Charlotte Region (The Employers Association) | 20 | 48 | \$33,145 | \$33,768 |
| North Carolina - Piedmont Triad Region (Capital Associated Industries, Inc.) | 15 | 46 | \$35,204 | \$35,806 |
| North Carolina - Research Triangle Region (Capital Associated Industries, Inc.) | 42 | 857 | \$38,798 | \$39,578 |
| North Carolina - Southeastern Region (Capital Associated Industries, Inc.) | 10 | 48 | \$34,778 | \$35,362 |
| North Carolina - Western Region (WCI) | 18 | 40 | \$35,360 | \$35,943 |
| Ohio - Cincinnati (Employers Resource Association) | 19 | 29 | \$31,548 | \$32,179 |
| Ohio - Columbus (Employers Resource Association) | 9 | 23 | \$35,497 | \$36,232 |
| Ohio-Maumee / Lucas / NW Ohio / SE Michigan (The Employers' Association) | 11 | 37 | \$31,863 | \$32,198 |
| Oregon / Washington (Cascade Employers Association \& United Employers Association) | 30 | 75 | \$34,731 | \$35,019 |
| Pennsylvania - Northeast (NEPA Manufacturers \& Employers Association) | 4 | 4 | \$35,958 | \$35,958 |
| Pennsylvania - Southeastern \& New Jersey / Delaware / Maryland (MidAtlantic Employers' Association) | 11 | 20 | \$36,387 | \$36,751 |
| Wisconsin - Milwaukee \& Waukesha counties (MRA-The Management Association) | 51 | 153 | \$35,285 | \$36,256 |
| Wisconsin - Ozaukee \& Washington counties (MRA-The Management Association) | 7 | 8 | \$34,836 | \$35,794 |

